



Frequently Asked Questions:

Q. Is the Information in LINKS confidential?

A. Yes. State law defines all information in LINKS is confidential.

Q. What do I need on my computer to use LINKS?

A. You will need access to the Internet either through your network. You will also need a web browser (Firefox, IE 11.0 or higher, Google Chrome) installed on each computer that you plan to use.

Q. Is it safe to transmit information over the Internet?

A. Yes. LINKS has several layers of security to protect information that is transmitted to and from the system.

Q. Do I have to get consent to share the record with LINKS?

A. No. The state law authorizing the development of LINKS does not require you to obtain consent. The LINKS staff prepared posters and brochures to inform patients of the Immunization Information system (IIS) and why information is submitted into LINKS. State law requires you to use these signs or brochures to help inform patients. These are available on the LINKS website www.lalinks.org.

Q. Should I treat information in LINKS just like a regular record?

A. Yes. Treat it as the same standard as any medical record, providing it the same protections that you would with any confidential record.

Q. Can I obtain a LINKS record for children that are new to my care?

A. Yes. You can search for the new patient by using the first letter of the first name and the patients' date of birth.

Q. Can I just review records in LINKS for my patients?

A. No. In order to participate in LINKS your clinic must agree to enter all immunizations given in your office in LINKS within 48 hours of administration.

Q. Will I be able to get information regarding the data I submit to LINKS?

A. Yes. There are many reports your office can create to get information from LINKS.

Q. Why should I use the LINKS reminder/recall feature?

A. Reminder notices has proven to raise immunization rates. When providing this feature it will help your patients, your practice and your community by immunizing children and adults at the earliest possible opportunity; in return it helps to control vaccine preventable diseases.